

Ho Chi Minh City, October 23, 2023

## WARNING NOTICE FOR COUNTERFEIT AND FAKE PRODUCT OF HITACHI BRAND

Dear Valued Customers,

First of all, Arcelik Hitachi Home Appliances Sales Vietnam Co., Ltd. (hereinafter referred to as "AHVN") would like to thank you for trusting and choosing Hitachi products.

It has come to our attention that there are counterfeit versions of Hitachi Robot Vacuum Cleaner currently being sold at low-priced in various online marketplaces. These fake products do not satisfy our standards of quality assurance and product safety and cannot be warranted by AHVN in any means.

We issue this warning notice to all our valuable customers to avoid confusion and false purchases, we keep investigating counterfeit products and would like to draw your attention as follows:

- **AHVN is distributing Hitachi Branded Robot vacuum cleaner 2 models: RV-X20M and RV-X15N, product details at the link <https://www.hitachi-homeappliances.com/vn-vn/products/vacuum-cleaner/>. Other than these Robot models are non-genuine goods.**

- We strongly recommend to buy Hitachi products distributed at reputable supermarkets, electronics stores, and authorized AHVN dealers only.

For any questions and inquiries, please contact our Company at phone number: 028-3823 7977 or send an Email to: [contact.ahvn@arcelik-hitachi.com](mailto:contact.ahvn@arcelik-hitachi.com) or call the Customer care hotline at 1800 6560.

We look forward to receiving the support and trust from our valued customers for Hitachi brand products.

Sincerely,



莫二

Tanimaka Eiji

Managing Director